

# 2024 ANNUAL REPORT

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**CITY OF HOOVER**

CFAI ACCREDITED AGENCY | ISO CLASS 1



# A MESSAGE FROM FIRE CHIEF K.C. BENTLEY



On behalf of the Hoover Fire Department, I want to thank you for taking the time to review our 2024 annual report.

The Hoover fire Department has been providing professional emergency services since October 1967. Your department continues to evolve into one of the finest emergency services agencies in the nation.

The Hoover Fire Department has maintained an ISO Class 1 rating since 2017 and was the first department in the State of Alabama to achieve international accreditation through the Commission on Fire Accreditation International.

I am extremely proud of all our agency's accomplishments in 2024. I hope this report highlights those milestones. Our personnel are professional, compassionate and dedicated to the mission of the department. Each day your firefighters and paramedics serve our community with Excellence, Professionalism, Integrity and Commitment.

Thank you for the opportunity to serve,

A handwritten signature in black ink that reads "KCBentley".

K.C. Bentley

City of Hoover Fire Chief



*Dedicated to the memory of*  
*Firefighter Justin P. King*  
May 21, 2001 - July 2, 2024





# VALUES

**Excellence**

**Professionalism**

**Integrity**

**Commitment**

# MISSION

Faithful dedication  
to excellent service







## APPARATUS

In July 2024, the department placed two new Ford F-150 battalion command vehicles in service.

These vehicles were designed and outfitted with state-of-the-art emergency lighting and a command center in the rear of the vehicle that helps the Incident Commander manage on-scene operations at large-scale incidents. These vehicles also received an updated decal scheme that compliments the colors of other apparatus.

In September, the department placed six new 2024 Ford Expeditions in service for Fire Headquarters staff.



# AWARDS



2023 Firefighter of the Year  
Marcus Chambers



2023 Paramedic of the Year  
Lee Kilgore

# PROMOTIONS



Battalion Chief  
Benjamin Reynolds



# PROMOTIONS



EMS Captain  
Charles LaGrone



Captain  
Marc Berry



Captain  
Kenneth Harris



Captain  
Eric O'Neal

# PROMOTIONS



Lieutenant  
Matthew Bradley



Lieutenant  
David Edgar



Lieutenant  
Benjamin Flowers



Lieutenant  
Joshua Henson



Lieutenant  
Michael Mays



Fire Inspector  
Joshua Powell



Lieutenant  
Jackson Stamps



Lieutenant  
Robert J. Smith



# PROMOTIONS



Engineer  
Adam Lackey



Engineer  
Fabian Quintero-Aguirre



Engineer  
Michael Coleman



Engineer  
Martin Daugherty



Engineer  
Colby Hallmark



Engineer  
Lee Kilgore



Engineer  
Luke Kreizinger



Engineer  
William McEniry



Engineer  
Robert Morrison



Engineer  
Robert J. Smith



Engineer  
Brandy Stoudenmire



Engineer  
Matthew Tatum

# RETIREEES



Charles Burns  
2/1/2024



Dennis Heron  
3/1/2024



Larry Florence  
4/1/2024



Jon Yongue  
5/1/2024



Timothy Ingle  
5/1/2024



David Morton  
5/1/2024



Darryl Hamilton  
7/1/2024



Joel West  
8/1/2024



Jeremy Worley  
10/31/2024



Brian Reed  
11/1/2024



# NEW PARAMEDICS



Gabriel Pipkin



Sam Neal



Martin Cabrera



Cade Freeman



# ALABAMA FIRE COLLEGE RECRUIT SCHOOL GRADUATES



Cody Colvin, Robert Lagrone, Jackson Smitherman,  
Granger Scarborough





# COMMUNITY INVOLVEMENT

Listed below are a few examples of our community involvement throughout the year

- Breast Cancer Research Foundation of AL
  - Operation Toy Soldier
  - 9/11 Memorial Stair Climb
- National Fire Prevention Month
  - Car Seat Installation
  - CPR Courses
- Hoover Chamber Safety Awards
- Shelby County Safety Awards Luncheon
- Children's Harbor - Camp Conquest
- Leadership Hoover Public Safety Day
  - Christmas Eve Santa Drive By
  - Ho Ho Hoover Randle Event
  - Celebrate Hoover Day
- Smoke Detector Assistance Program
  - National Night Out
  - Public Education Program
  - Community Parades
  - & MORE...



**CITY OF HOOVER  
FIRE DEPARTMENT**

# OPERATIONS DIVISION



## Run Statistics

In 2024 the Hoover Fire Department responded to 13,900 calls for service. Run statistics for 2024 were analyzed and grouped into 6 categories: Fire Response, Public Assistance, EMS, Traffic Response, Automatic Alarms and Other.

**Fire – 402**

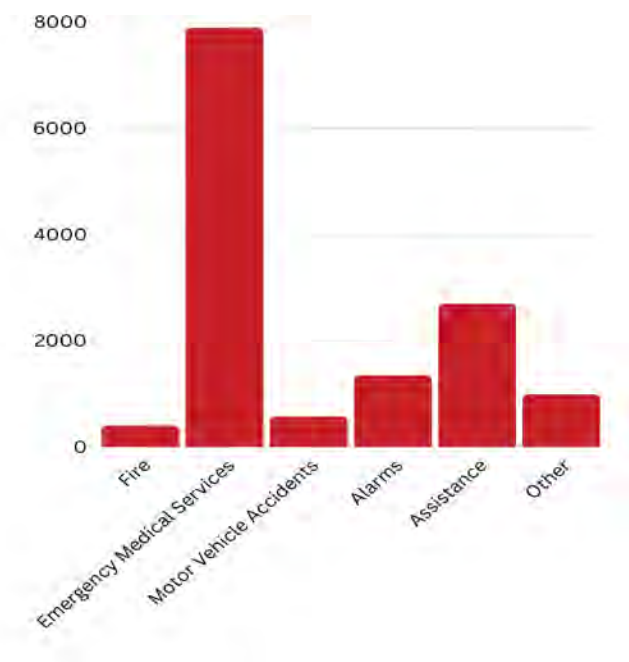
**EMS Related – 7,890**

**Motor Vehicle Accidents – 576**

**Alarms – 1,346**

**Assistance – 2,698**

**Other – 988**



## Staffing

2024 was a busy year for staffing with the retirement of 10 personnel, the hiring of 17 new firefighters, and 26 promotions.

### New Hires

Austin Finch	Landon Peterson
Zackery Prisoc	Carlin Austin
Granger Scarborough	Davis Greene
Christian Gonzalez	John Brock
Brody Clark	Andrew White
John McClung	Nathan Baker
Robert Lagrone	Elliott Deuel
Jackson Smitherman	Spencer Mayfield
Cody Colvin	



# OPERATIONS DIVISION



## Special Events

### Statue Dedication

In March 2024, the Fire Department dedicated the "Forced Entry" statue that sits in the Hoover Public Safety Center entrance to Fire Headquarters. This statue depicts a Hoover Firefighter performing forced entry and was generously donated to the Fire Department by former Hoover City Council President Gene Smith.

### Hoover Fire Department Awards Ceremony

In May 2024, the Hoover Fire Department celebrate the promotion of 30 members and 11 retirees at the Annual Awards Ceremony. The promotions and recognitions included Assistant Fire Chief, Battalion Chiefs, Lieutenants, Engineers, Firefighter and Paramedic of the Year and two special recognitions.

### Battle of the Badges Blood Drive

In June 2024, the Hoover Fire Department faced off in friendly competition with the Hoover Police Department in the Battle of the Badges Blood Drive. The American Red Cross reached their goal of over 120 donors and the Fire Department came out victorious with a score of 71 to 59.

### Fire Station 1 Groundbreaking

On June 15, 2024, the City of Hoover broke ground on new Fire Station 1 on Highway 31. Leaders from across the city attended the ceremonial groundbreaking of Fire Station 1 while reminiscing about the history of the fire department. The station is designed by AHO Architects, constructed by Keyser Construction, and is scheduled for opening in late summer, 2025.



# OPERATIONS DIVISION



## Special Events

### Hoover Climb to Remember

On September 7, 2024, the Fire Department hosted the 2024 Hoover Climb to Remember. This event features a 9/11 remembrance ceremony followed by a 110-story stair climb in which police, fire, and community members climb to remember the fallen heroes of 9/11. This year the event saw over 100 participants with funds benefiting the Hoover Public Safety Charity Foundation.

### Firefighter Challenge US National Championship

In September 2024, the City of Hoover and the Hoover Fire Department hosted the 2024 Firefighter Challenge US National Championship. This was a week-long event held at the Hoover Met featuring firefighters from local fire departments, departments across the nation, and even from other countries competing in various firefighter skills competitions.



### Hoover Public Safety Charity Foundation Golf Tournament

In October 2024, the Hoover Fire Department hosted the Hoover Public Safety Charity Foundation Gold Tournament at the Inverness Country Club. This event had 112 golfers and raised over \$22,000. Proceeds from the tournament will be donated to local charities.



### Operation Toy Soldier

The Hoover Fire Department, along with Rocky Ridge and North Shelby Fire Districts again participated in the Alabama National Guard's Operation Toy Soldier Christmas Toy Drive.

This event lasts throughout the month of December. Toys are collected from the community and donated to the children of deployed soldiers. This year the toy drive was a huge success with several large truck loads of toys collected.





# OPERATIONS DIVISION



## Special Operations

### Technical Rescue

In 2024, the Hoover Fire Department Technical Rescue Team responded to multiple technical rescue calls, demonstrating expertise in Vehicle and Machinery Extrication, Rope Rescue, Surface and Swift Water Rescue, Watercraft Operations, Confined Space Rescue, Trench Rescue, and Structural Collapse Rescue. The team also deployed twice out of state with Alabama Task Force 2, assisting in rescue and recovery efforts after Hurricane Debby in Florida and Hurricane Helene in North Carolina. Their specialized skills and commitment to excellence remain invaluable both locally and nationally, ensuring the highest standards of service and preparedness throughout the year.



### Hazmat

In 2024, Hazmat 2 purchased supplies for calibration and maintenance of its Hazardous materials monitors. Hazmat 2 participated in an AMAS drill in Tuscaloosa, Alabama, which is a multi-day and multi-agency Hazardous material scenario. Hazmat 2 responded to 13 incidents needing a moderate level of response, including large spills of hazardous materials. The Hoover Fire Department also responded to 19 carbon monoxide incidents, 41 hazardous conditions, and 102 combustible liquid incidents. These incidents were handled by engine companies that have a small amount of Hazmat monitoring and mitigating equipment.

# OPERATIONS DIVISION



## Honor Guard

The Hoover Fire Department Honor Guard consists of thirteen members. The team operates with respect and dignity at ceremonial functions and funeral services to honor the fallen and provide comfort and compassion for the survivors. Additionally, the Honor Guard routinely works with local veteran organizations and civic groups. The team members are dedicated to representing the City of Hoover and the Hoover Fire Department with pride, professionalism, and honor. Over the past year we have increased our numbers and welcomed several new members. In 2024, the Hoover Fire Department participated in a multitude of events, many of which are listed below:

- Hoover Chamber of Commerce State of the City Address
- State of Alabama Fire Chief's Mid-Winter Conference
- City of Hoover Mayor's Prayer Breakfast
- SEC Baseball Tournament
- Hartford Nationals
- Hoover Chamber of Commerce Public Safety Awards
- Funeral of Hoover Fighter Justin King
- Funeral of Hoover Fire Lieutenant Wally Peek
- 911 Remembrance Ceremony and Stair Climb
- The Firefighter Challenge U.S. National Championship
- Hoover Veterans Week kickoff
- Folds of Honor Banquet and Golf Tournament





# TRAINING DIVISION



The Hoover Fire Department implemented and carried out multiple training programs in 2024. Our department follows a monthly NFPA 1410 training outline which requires all personnel to participate in structural fire-related training. This training ensures that all personnel receive a minimum of 192 hours of fireground related training each year. In addition, several other training programs were conducted to meet ISO's standard in hazmat, driver, and officer training for each department member.

## Hazmat Training

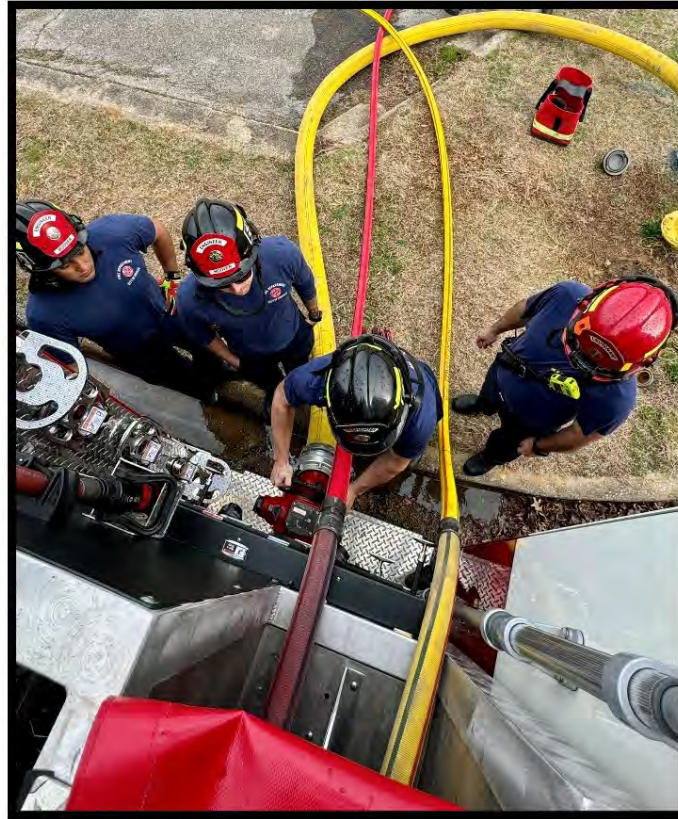
Twice a year, each member of the Hoover Fire Department attends a hazmat refresher training class. All personnel receive a minimum of 6 hours of Hazardous Materials training every year.

## Engineer Orientation

In February, we held a 12-hour Engineer Orientation class for the seven most recently promoted Fire Engineers. This was hands-on training focused on pump operations and hydraulics.



# TRAINING DIVISION



## **New Employee Training**

In 2024, we had two New Employee Orientation classes for 15 newly hired personnel.

Each class is 3 days, and consists of classroom learning, station tours, and hands-on evolutions at the HFTC.





# TRAINING DIVISION



## Job Task

Twice a year, all members of the Hoover Fire Department complete an agility course in full PPE at the Training Center. Times, as well as air consumption are recorded for all personnel. For the second year in a row, the Department's overall average time to complete the course has gone down.



## Health and Safety

Each summer the entire department attend a health and safety training at the Hoover Fire Training Center. This training consist of reviewing accidents and injuries from the previous year with the intent of providing information in order to reduce these numbers. As part of health and safety our physical fitness program is reviewed and all personnel participate in a prescribed workout.

These prescribed workouts are sent out each day to all personnel to complete each shift.



## Live Fire Training

During the entire month of April, all personnel attend Live Fire Training at the Hoover Fire Training Center. This is 8 hours of hands-on training focused on fireground operations.



# TRAINING DIVISION



## **Training Statistics**

In 2024, the Hoover Fire Department hosted and/or instructed 12 different State level certification courses. These classes were taught by our personnel and were available for our department as well as other fire departments from around the state to attend.

- Child Safety Seat Educator
- Emergency Vehicle Driver
- Fire Inspector I
- Fire and Emergency Services Instructor I
- Fire Apparatus Operator: Aerial
- Live Fire Instructor
- Live Fire Instructor In-Charge
- TRP: Rope Rescue Awareness and Operations
- TRP: Rope Rescue Technician
- TRP: Surface Water Awareness, Operations, and Technician
- TRP: Swiftwater Awareness, Operations, and Technician
- TRP: Watercraft Rescue

Our personnel obtained 270 certifications during this time from various accredited institutions across the country.



# EMERGENCY MEDICAL SERVICES



The Hoover Fire Department (HFD) had an impactful year in 2024, maintaining a robust EMS operation to support both emergency responses and special event coverage. Here's a summary of key points from the HFD EMS activities in 2024:



**Fleet and Equipment:** The department maintains a Rescue Truck fleet consisting of 4 front-line emergency transport units, 2 cross-staffed backup units, and 4 reserve units used for maintenance and special events. Two new emergency transport units, Rescue 4 at Municipal Drive and Rescue 5 at Park Avenue, were added to the fleet. Rescue 5 was a much-appreciated donation from Jefferson County.

**Response and Special Events:** HFD EMS units responded to 8,635 calls, transporting 5,458 patients to local Emergency Departments. In addition, the department provided EMS coverage for 165 special events, including high-profile events like the SEC Baseball Tournament, the Regions Charity Classic Golf Tournament and the US National Firefighter Challenge Championship.

**Enhancements in EMS Readiness:** To enhance preparedness, the HFD placed Lucas CPR Chest Compression devices on all front-line fire apparatus. Seven HFD personnel completed certification testing to become paramedics, increasing the number of Advanced Life Support (ALS) personnel on staff.

**Training and Certification:** Captain Chuck LaGrone took over as the EMS Captain in July, overseeing daily operations, licensure, and training. Lieutenant Lavender coordinates CPR/AED classes for city and school employees, as well as the public. The EMS Office offers multiple certification classes to our personnel such as Basic Life Support, Advanced Cardiac Life Support, and Pediatric Advanced Life Support.

**Looking Ahead:** The HFD is excited about 2025, with plans to introduce new in-person EMS training classes and upgrades to existing equipment. This will ensure that the HFD will continue to provide excellent EMS care for the City of Hoover. This report reflects a year of growth and increased capabilities within the HFD's EMS services, setting the stage for even greater achievements in 2025.

# COMMUNITY RISK REDUCTION DIVISION

2,201

Life Safety Inspections in commercial buildings

1,126

Life Safety Re-inspections to confirm compliance

277

Construction plans reviewed for fire code compliance

253

Inspections of construction projects for fire code compliance

2,636

Performed inspection, maintenance, testing and painted fire hydrants

3,781

Kindergarten - 2nd grade students for Fire Prevention education

548

Fire safety messaging for Day Care students

221

Hoover City Schools art contest entries 3rd - 5th grade



**CITY OF HOOVER  
FIRE DEPARTMENT**





















CFAI ACCREDITED AGENCY | ISO CLASS 1

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