



2023 ANNUAL REPORT



CITY OF HOOVER

CFAI ACCREDITED AGENCY | ISO CLASS 1



HOOVER PUBLIC SAFETY CENTER



A MESSAGE FROM FIRE CHIEF K.C. BENTLEY



On behalf of the Hoover Fire Department, I want to thank you for taking time to review our 2023 annual. We hope this annual will provide you with a glimpse of the different services we provide throughout the year. Our personnel take great pride in serving the citizens and visitors of our great city and we are humbled by the support of the community.

The Hoover Fire Department has been providing professional emergency services since October 1967. Our department continues to grow and evolve as an all-hazards mitigating agency. We continue to adapt to the needs of the

community we serve and look forward to the future.

The Hoover Fire Department has maintained an ISO Class 1 rating for over 7 years and was the first fire department in the State of Alabama to achieve international accreditation through the Center for Public Safety Excellence in November 2021. These milestones show the professionalism, dedication and commitment our members have for our community.

The Hoover Fire Department is constantly evolving and we embrace the highest industry standards. Just as other agencies across the nation, our department has overcome many challenges over the past few years. I could not be more proud of the men and women of our department and how they serve our community each day.

A handwritten signature in black ink that reads "K.C. Bentley". The signature is stylized with a large, looped "K" and a cursive "Bentley".

K.C. Bentley

City of Hoover Fire Chief



CITY OF HOOVER FIRE DEPARTMENT



VALUES

DEDICATION

Commitment to our community, our city, and to each other.

INTEGRITY

Inspiring a higher level of trust to our community, our city, and to each other.

DUTY

Service to our community, our city, and to each other.

MISSION

The Hoover Fire Department is dedicated to providing an exceptional level of service for the enrichment of our community, our city, and each other. Through a skilled, professional, and diverse workforce, we provide efficient fire protection, emergency medical, and disaster management services.



Rescue 8 and Rescue 11

December 1, 2023, we placed new Rescue 8 in service. This rescue unit is housed at Fire Station 8 in the Greystone Community. On September 1, 2023, we placed new Rescue 11 in service. This unit is housed at Station 11 in the Trace Crossings Community. Both rescue units are equipped and staffed to provide advanced life support to our patients and have the capability to transport patients to the hospital. Thank you Mayor Frank Brocato and the City Council for your continued support to ensure we are able to provide the best care possible for our citizens.





Quint 7 & Quint 11

On February 23, 2023 the department placed two Sutphen SL75 aerial apparatus in service. These apparatus were designed with a 75ft aerial ladder and a 500-gallon water tank. Quint 11's paint scheme features the school colors of the Hoover Buccaneers and serves Hoover High School and the Trace Crossings area. Quint 7's paint scheme features the school colors of the Spain Park Jaguars and serves Spain Park High School and the Inverness area.



In May of 2023, the department placed a new Sutphen custom pumper in service which is housed at Station 2. Engine 2 serves the Preserve area and features a short wheelbase for tight turning, a low hose bed and a 600 gallon-water tank.



AWARDS



2023 Shelby County
Public Safety Award Recipient
Battalion Chief Robert N. Hinds

PROMOTIONS



Assistant Fire Chief
Matthew R. Javinett
7/13/23



PROMOTIONS BATTALION CHIEFS



Daniel B. Cox



Dennis J. Heron



Steve R. Key



Timothy L. Lawson



Ronald S. Williamson



PROMOTIONS CAPTAINS



Greg Dawson



Steven W. Gerding



Jacob D. Grunda



Brandon R. Harbison



Josh N. Parkinson



Robert B. Smith



Jon M. Yongue



NEWEST PARAMEDICS



Tanner J. Hallmark



Tyler G. Thomas



Colby J. Hallmark



Martin W. Daugherty



Logan J. Thomas

RETIREES



Larry E. Boackle
4/2023



Harold T. Rigsby
5/2023



Jerry D. Prater
7/2023



Michael P. Norman
9/2023



Keith S. Wilkinson
9/2023

GRADUATIONS

Over the Mountain Recruit School Graduation

John B. Wenth
Logan J. Thomas



Smoke Diver Graduation

Blaine A. Ellis, Josh N. Parkinson, Jonathan D. Piteo, Tanner J. Hallmark,
Colby J. Hallmark, Hunter J. Cronan



COMMUNITY INVOLVEMENT

Listed below are a few examples of our community involvement throughout the year

- Breast Cancer Research Foundation of AL
 - Operation Toy Soldier
 - 9/11 Memorial Stair Climb
- National Fire Prevention Month
 - Car Seat Inspection
 - CPR Courses
- Hoover Chamber Safety Awards
 - Shelby County Safety Awards
- Children's Harbor - Camp Conquest
- Leadership Hoover Public Safety Day
 - Christmas Eve Santa Run
 - Ho Ho Hoover Randle Event
 - Celebrate Hoover Day
- Smoke Detector Assistance Program
 - Public Safety Night Out
 - Public Education Program
 - Community Parades
 - Golf Tournament
 - & MORE...



**CITY OF HOOVER
FIRE DEPARTMENT**

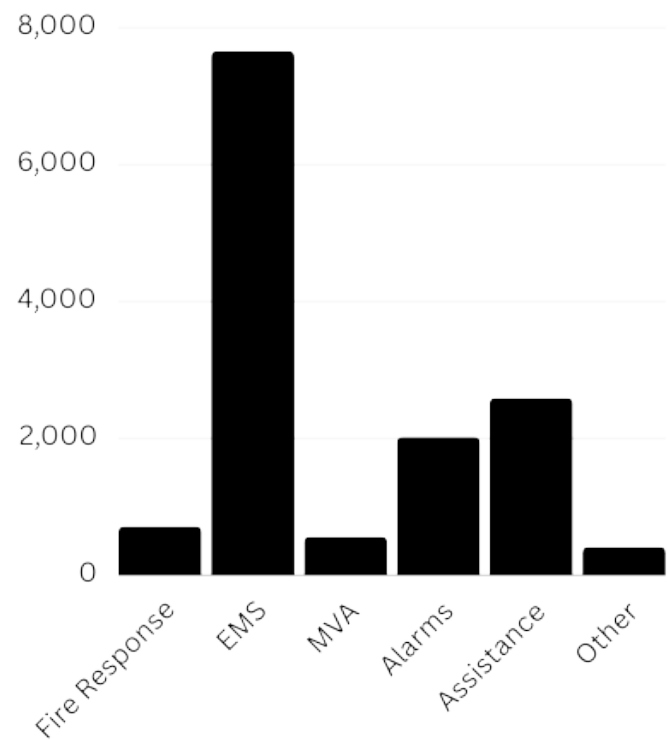
OPERATIONS DIVISION



Run Statistics

In 2023 the Hoover Fire Department responded to 13,476 calls for service, a 24-call decrease from 2022. Run statistics for 2023 were analyzed according to call type and grouped into 6 categories.

- Fire Response – 719
- EMS Related – 7659
- Motor Vehicle Accidents – 568
- Alarms – 2021
- Assistance – 2593
- Other – 416



Staffing

2023 was again a busy year for department staffing. From January through December the department celebrated the retirement of 5 personnel and hired 8 new firefighters.

New Hires

Andrew W. Driver	Josiah K. Brower
Garrett L. Elliott	Justin P. King
Anthony F. Patterson	Stanton P. Underwood
Cameron H. Wallis	Colby T. Wallis

OPERATIONS DIVISION



Special Events

2023 Hoover Public Safety Charity Foundation Golf Tournament

On April 24, 2023, the department hosted a golf tournament at the Inverness Country Club benefiting the Hoover Public Safety Charity Foundation. This event saw 107 golfers compete at the Inverness Country Club and raised over \$25,000. Funds raised from this event resulted in a \$10,000 donation to Children's Harbor and \$10,000 to the O'Neal Comprehensive Cancer Center at UAB.

Firefighter Challenge U.S. National Championship

September 5 - 9, 2023, the City of Hoover hosted the Firefighter Challenge U.S. National Championship Event. This event featured 5 days of firefighting related competition, with competitors from across the world. Hoover Fire personnel competed in the Alabama Showdown as well as worked tirelessly resetting the course and providing course logistics.



2023 Patriot Day Ceremony and Memorial Stair Climb

On September 9, 2023, the department hosted the annual 9/11 Ceremony and Climb to Remember. This year's event had 100 climbers and raised funds to benefit the Hoover Public Safety Charity Foundation.



OPERATIONS DIVISION



Special Operations

Technical Rescue

The Hoover Fire Department Technical Rescue Team specializes in the disciplines of Vehicle and Machinery Extrication, Rope Rescue, Surface and Swift Water Rescue including Watercraft Operations, Confined Space Rescue, Trench Rescue, and Structural Collapse. In 2023, Technical Rescue 4 made 75 calls, the majority of which were Motor Vehicle Accidents requiring extrication. Technical Rescue 4 also responded inside and outside the city to assist with severe weather events and searches for missing persons. The Technical Rescue Program received new Rope Rescue related equipment which included new ropes and related equipment. 40 personnel received training in specialized disciplines such as Watercraft Operator, Structural Collapse, Confined Space, Wilderness/Lost Person search, and Rope Rescue.



Hazmat

In 2023 HazMat 2 received 2 new inflatable decontamination showers to contribute to our ongoing goal of providing excellent service. HazMat 2 responded to 10 incidents needing a moderate level of response including large spills of hazardous materials. The Hoover Fire Department also responded to 30 carbon monoxide incidents, 19 hazardous conditions, and 73 combustible liquid incidents. These incidents are handled by engine companies that have a small amount of HazMat monitoring and mitigating equipment.

OPERATIONS DIVISION



Honor Guard

The Hoover Fire Department Honor Guard consists of ten members. The team operates with respect and dignity at ceremonial functions and funeral services for both active and retired firefighters and provides comfort and compassion for the survivors. The Honor Guard also routinely works with local veteran's organizations and civic groups to present the colors at local events. The team members are dedicated to representing the City of Hoover and the Hoover Fire Department with pride, professionalism, and honor. Over the past year we have welcomed several new members and instituted regular monthly training.

In 2023, the Hoover Fire Department participated in a multitude of events, many of which are listed below.

- Hoover Chamber of Commerce State of the City Address
- State of Alabama Fire Chief's Mid-Winter Conference
- Hoover Public Safety Charity Foundation Golf Tournament
- Celebrate Hoover Day
- City of Hoover Mayor's Prayer Breakfast
- SEC Baseball Tournament
- Hartford Nationals
- Hoover Chamber of Commerce Public Safety Awards
- Over The Mountain RTC Recruit School Graduation
- Funeral of Birmingham Firefighter Jordan Melton
- Funeral of Donna Lacey
- 911 Remembrance Ceremony and Stair Climb
- The Firefighter Challenge U.S. National Championship
- Hoover Veterans Week kickoff
- Folds of Honor Banquet and Golf Tournament



TRAINING DIVISION



The Hoover Fire Department Training Division carried out multiple training programs in 2023 and in July, Captain Josh N. Parkinson was promoted to Training Captain. The department follows a monthly NFPA 1410 training outline which requires all personnel to participate in structural fire-related drills. These drills ensure each employee receives a minimum of 192 hours of fire ground related training. In addition to these prescribed drills, several other training programs were conducted.

Hazardous Materials Refresher

Each member of the Hoover Fire Department received a minimum of 6 hours of hazardous materials training.



Rope Rescue Training

During the month of August, specialized Rope Rescue training was conducted at the Moss Rock Preserve. All personnel assigned to apparatus that carry rope rescue equipment trained on setting up low and high-angle systems for lowering and raising victims from difficult terrain.

TRAINING DIVISION



Incident Management Training

In January, personnel attended an IMS class that utilized computer software to create fireground scenarios. This training is designed to assist the incident commander with utilization and implementation of needed resources during an emergency that escalates in size.



Live Fire Training

During the month of April all personnel attend Live Fire Training at the Hoover Fire Training Center. This training consists of “hands on” application of tactics utilized during a working structure fire.

New Apparatus Training

Two new quints were delivered to Station 7 and Station 11. One new pumper was delivered to Station 2. In-service training was conducted with all personnel assigned to these apparatus. Training consisted of proper vehicle checks, operation, driving, and pump operations.



TRAINING DIVISION



New Employee Training

Each new employee attends a 3 day orientation that consists of classroom, station tours, and drill field evolution. This class is conducted a twice a year with an average class size of 8 new employees.



Health and Safety

Each summer, the entire department attends health and safety training at the Hoover Fire Training Center. This training consists of reviewing accidents and injuries from the previous year with the intent of providing information to reduce these numbers. As part of health and safety, our physical fitness program is reviewed, and all personnel participate in a prescribed workout. Prescribed workouts are sent out each day to all personnel to complete each shift.



TRAINING DIVISION



State Certifications

The Hoover Fire Department hosted and instructed several state certification classes in 2023. The classes listed below were taught at the Hoover Fire Department by our instructors and enabled not only Hoover Firefighters to receive certifications, but also firefighters from across the state.

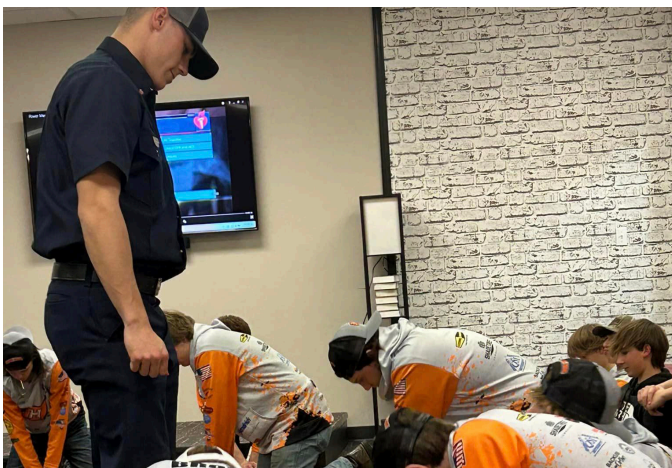
- Child Safety Seat Educator
- Fire Instructor II
- Rescue Technician: Rope I
- Hazardous Materials Technician Refresher
- Fire Officer II
- Fire Department Incident Safety Officer
- Emergency Vehicle Driver
- Fire Apparatus Operator: Aerial



EMERGENCY MEDICAL SERVICES



The department responded to 7,659 EMS calls in calendar year 2023 and transported 5,274 of those patients to area hospitals. We provided EMS stand-by for 158 events including large scale events such as SEC baseball tournament, Regions Charity Classic golf tournament and Hartford Nationals. We took delivery of two brand new transport rescue units and placed them in service at stations eight and eleven. These new units will replace aging units and increase the safety and reliability of our fleet. Continuous Air and Surface Pathogen Reduction (CASPR) units were placed in these new rescue units as well as all other current transport rescue units in our fleet. This system greatly reduces the amount of viruses and bacteria within the rescue unit protecting the health of our responders and patients. The aging rescue units will be placed in reserve status giving us additional reserve units to ensure we always have the resources we need for emergency response as well as special event coverage. Lieutenant Ryan Lavender was promoted to EMS Lieutenant in July and manages many of the day-to-day activities within the EMS office. Six of our personnel completed training and certification testing to become paramedics, increasing the number of advanced life support personnel within our department. The department along with our medical director physician continues to provide multiple in-house continuing education training classes each year for EMS providers and the department continues to teach multiple CPR/AED classes for city employees, school employees and the public.



EMERGENCY MEDICAL SERVICES



EMS Training Classes 2023

- Pediatric Advanced Life Support (PALS)
- Pediatric Emergency Assessment, Recognition and Stabilization (PEARS)
- Carbon Monoxide Treatments
- Treatment of Cyanide Poisoning with Cyanokit
- Protecting First Responders from Opioid Poisoning
- Myocardial Infarction
- Hepatitis and Infectious Job-Related Disease Concerns
- Pain Management
- Opioid Crisis
- Seizures
- Diabetic Emergencies
- 12 Lead EKG
- Alcohol Emergencies
- Alternative Drugs of Abuse
- Asthma
- Weekly on-shift training covering multiple other topics



COMMUNITY RISK REDUCTION DIVISION

The Community Risk Reduction Division of the Hoover Fire Department is managed by the Fire Marshal's office. The primary mission is to reduce the incidence of injury and property loss through enforcement of fire and life safety codes. The staff also participates in the City's planning and zoning activities to ensure that new development projects are constructed to provide the appropriate access and fire protection infrastructure to effectively provide fire and emergency medical services to all areas of Hoover.

The department launched a new program in 2023 to provide a fire department liaison to all Hoover City Schools to help enhance the safety and security of all school campuses. This program is staffed by volunteers from our full time Firefighter / EMT staff. They are the primary point of contact for school administration for any needs or resources that the Hoover Fire Department can assist them with.

The Community Risk Reduction staff attended various events sponsored by the City and other private organizations to promote injury and fire prevention by providing education for residents and visitors. In 2023 the staff provided facilities and instructors for a 40 hour Fire Investigator 1 class, taught in conjunction with the Alabama Fire College. We also provided preceptors to the RC3 for job performance testing for the Hoover City Schools firefighter curriculum. The Community Risk Reduction staff attended training on the 2021 International Fire Code, fire investigation training for structure, motor vehicle, marine vessel fire investigations and post blast investigations in coordination with the Hoover Police EOD staff. The office completed a staffing study in accordance with NFPA 1730 and participated in a regional fire investigations task force with area fire departments, the local Bureau of Alcohol, Tobacco, Firearms and Explosives (BATFE) office and the State of Alabama Fire Marshal's Office.



**CITY OF HOOVER
FIRE DEPARTMENT**

COMMUNITY RISK REDUCTION DIVISION

2,344

Company Level Pre-Incident Plan Visits

1,895

Commercial and Multi-Family Life Safety Inspections

370

Code Compliance Inspections for New and Renovation Construction

248

Code Compliance Reviews of Submitted Construction Plans

1,479

Other Fire Code Compliance Inspections

874

Fire Code Cited Violations That Were Mitigated

3,046

Fire prevention education for Hoover City Schools Students and Teachers

880

Children reached at Preschool/Daycare visits for Engine Companies

92

Hoover City Schools art contest entries 3rd - 5th grade



**CITY OF HOOVER
FIRE DEPARTMENT**











CFAI ACCREDITED AGENCY | ISO CLASS 1

Hoover Fire Department
2020 Valleydale Road, Suite 201
Hoover, AL 35244
Phone : 205.444.7655
www.hooverfire.org