



2022 ANNUAL REPORT



CITY OF HOOVER

CFAI ACCREDITED AGENCY | ISO CLASS 1



A MESSAGE FROM FIRE CHIEF K.C. BENTLEY



The Hoover Fire Department is pleased to present an overview of our emergency response and service to our community in 2022.

This overview reflects the hard work and accomplishments of the Hoover Fire Department in providing professional services to the citizens, visitors and people who work in our great city. This report highlights statistics and accomplishments and also serves as a tool used to evaluate and support decisions that will enhance the department's mission.

We are blessed to have unwavering support from Mayor Brocato, our City Council and City Administrator Allan Rice. Their support allows our department to continue to evolve as an all hazard agency.

It is very important to recognize our success, while being aware of our need to continually improve and strive towards our mission to serve. We strive each day to be the best we can be at providing the needed services to the citizens of Hoover. We do that through Duty, Integrity and Dedication.

Last, as Fire Chief, I could not be more proud of the men and women of the Hoover Fire Department. Your dedication, hard-work, skill and professionalism amazes me each day. Please continue work hard, serve and be safe.

A handwritten signature in black ink that reads "K.C. Bentley". The signature is written in a cursive, flowing style.

K.C. Bentley

City of Hoover Fire Chief



CITY OF HOOVER FIRE DEPARTMENT



VALUES

DEDICATION

Commitment to our community, our city, and to each other.

INTEGRITY

Inspiring a higher level of trust to our community, our city, and to each other.

DUTY

Service to our community, our city, and to each other.

MISSION

The Hoover Fire Department is dedicated to providing an exceptional level of service for the enrichment of our community, our city, and each other. Through a skilled, professional, and diverse workforce, we provide efficient fire protection, emergency medical, and disaster management services.

PUBLIC PROTECTION CLASS



ISO Class 1

December 2022

Hoover Fire Department

Hoover, Alabama



The Hoover Fire Department is proud to announce we retained our ISO Public Protection Class 1 rating in December 2022. This rating is the best rating that a fire department can achieve and offers the best insurance savings for our taxpayers. The Hoover Fire Department is one of 45,000 fire departments evaluated by ISO in the United States and of these agencies, only 411 departments have achieved a Class 1 rating. We are very thankful for the tremendous support we receive from Mayor Brocato, City Administrator Allan Rice and our City Council Members. The dedication, Integrity and duty of our members are the qualities that make our department successful.

ISO collects and evaluates information from communities in the United States on their structure fire suppression capabilities. The data is then analyzed, using the Fire Suppression Rating Schedule and then a Public Protection Classification grade is assigned to the community.

The schedule recognizes fire protection capabilities only related to the suppression of first alarm structural fires. ISO recognizes the dynamic and comprehensive duties of the fire service and understands the complex decisions a community must make in planning and delivering emergency services.

A communities' investment in fire mitigation is a proven and reliable predictor of future fire losses. The City of Hoover is committed to continually investing in emergency services for the protection of life and property in our community.



On March 8, 2022, we placed 2 new apparatus in service. The apparatus were manufactured by Sutphen; the first for our department. They were custom designed to allow for short wheel base, low hose bed and a tighter turning radius. These units were an economical option for custom fire engines. Engine 3 is located at Fire Station 3 in the Riverchase community and Engine 8 is located at Fire Station 8 in the Greystone community. Our fire engines typically serve 10 years as front line then placed into reserve status.

Monday, November 21, 2022, our department upgraded to new uniforms. These uniforms offer fire-resistant protection with Nomex material while giving a comfortable fit. They are a compliant NFPA 1975 uniform and provides a much safer apparel option for our personnel.



AWARDS



2022 Firefighter of the Year
Chase Lovett



2022 Firefighter of the Year
Nathan Sweeney



2022 Paramedic of the Year
David Edgar

PROMOTIONS



Division Chief of Operations
Matthew Javinett
1/5/22





CHIEF FIRE OFFICER



Kevin C. Bentley



Jerry D. Prater

Fire Chief K.C. Bentley and Division Chief J.D. Prater both received the designation of Chief Fire Officer (CFO) in 2022. CFO is the highest designation that someone in the fire service can achieve. This designation is earned through the Center for Public Safety of Excellence. The Chief Fire Officer is open to chief officers serving at or above the level of battalion chief. This is a professional designation that recognizes career excellence and offers strategies for continuous personal improvement.

Alabama Fire College Recruit School Graduation

Matthew Franklin
Andrew Pinkerton
Blaine Ellis

Smoke Diver Graduation

Tim Ward
Dalton King



RETIREEES



Gaines L. Jones
2/28/2022



Tony L. Price
3/31/2022



David L. Von Hagel
4/30/2022



Jeffery M. Otwell
5/31/2022



Curtis S. Jones
7/31/2022



Richard K. Musgrove
9/30/2022

COMMUNITY INVOLVEMENT

Listed below are a few examples of our community involvement throughout the year

- Breast Cancer Research Foundation of AL
 - Operation Toy Soldier
 - 9/11 Memorial Stair Climb
- National Fire Prevention Month
 - Car Seat Installation
 - CPR Courses
- Hoover Chamber Safety Awards
- Shelby County Safety Awards Luncheon
- Children's Harbor - Camp Conquest
- Leadership Hoover Public Safety Day
 - Christmas Eve Santa Drive By
 - Ho Ho Hoover Randle Event
 - Celebrate Hoover Day
- Smoke Detector Assistance Program
 - National Night Out
 - Public Education Program
 - Community Parades
 - & MORE...



**CITY OF HOOVER
FIRE DEPARTMENT**

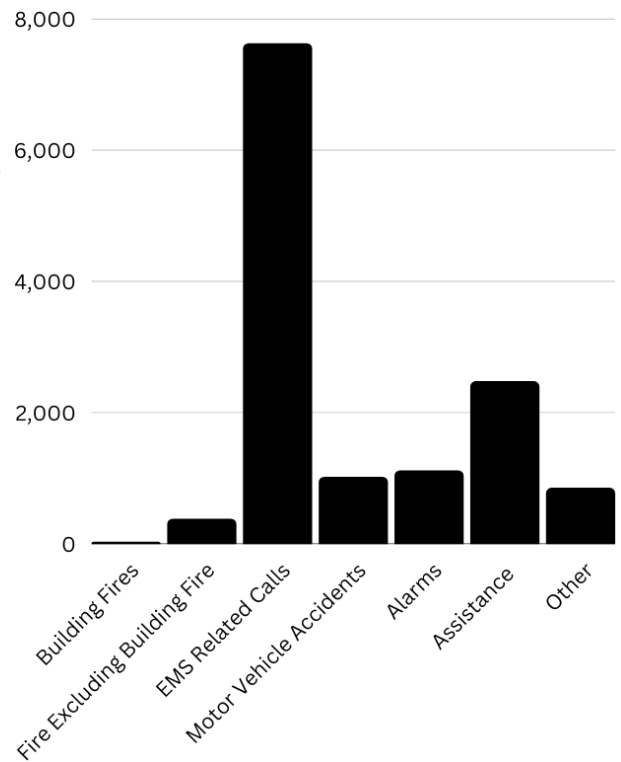
OPERATIONS DIVISION



Run Statistics

In 2022, the Hoover Fire Department responded to 13,500 calls for service, a 6.71% increase from 2021. Run statistics for 2022 were analyzed according to call type and grouped into 7 main categories; Building Fires, Fires Excluding Building Fire, EMS Related, Motor Vehicle Accidents, Alarms, and Assistance Related.

- Building Fires – 30
- Fires Excluding Building Fire - 380
- EMS Related – 7632
- Motor Vehicle Accidents – 1020
- Alarms – 1117
- Assistance – 2476
- Other – 845



Staffing

2022 was a busy year for the Operations Division in regards to department staffing. From January to December the department celebrated the retirement of 6 personnel and hired 14 new personnel.

New Hires

Major Abernathy
 Drew Cheek
 Hunter Daniel
 Blaine Ellis
 Cade Freeman
 Griffin Murphy
 Logan Thomas

Martin Cabrera
 Hunter Cronan
 Jayst Dorion
 Matthew Franklin
 Nicholas Kent
 Gabriel Pipkin
 John Wenth

OPERATIONS DIVISION



Special Events

2022 Awards Ceremony

On May 31, 2022 the department hosted the first Awards Ceremony since 2019 due to the impact of COVID-19. Due to this being the first ceremony that was able to be held in over 2 years, 89 members of the department were recognized. This include the promotion of 4 Division Chiefs, 13 District Captains, 18 Lieutenants, 22 Engineers, 3 Officer Development Classes, 2 Firefighters of the Year, 2 Paramedics of the Year, and 26 retirees.

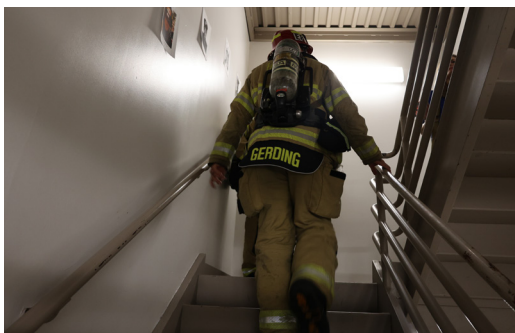
Old Glory Relay

On July 6, 2022 several members of the department participated in the World Games Old Glory Relay in which the American Flag was carried from Washington D.C. to Birmingham, Alabama over the course of 44 days. The Hoover Fire Department had the honor of carrying the flag over a section of Highway 31 to honor American Veterans.



2022 Patriot Day Ceremony and Memorial Stair Climb

On September 10, 2022 the Hoover Fire Department hosted the 2nd annual Patriot Day Ceremony and memorial Stair Climb to honor the men and women who lost their lives on 9/11. This event had 97 registered climbers and raised \$3,500 to benefit the Hoover Public Safety Foundation.



OPERATIONS DIVISION



Special Operations

Technical Rescue

The Hoover Fire Department Technical Rescue Team specializes in the disciplines of Vehicle and Machinery Extrication, Rope Rescue, Surface and Swift Water Rescue, Confined Space Rescue, Trench Rescue, and Structural Collapse. In 2022, Technical Rescue 4 made 91 calls, the majority of which were Motor Vehicle Accidents requiring extrication and water related calls during severe weather events. Technical Rescue 4 also responded outside the city to assist other agencies during severe weather events. Also during 2022, the Technical Rescue Program received new water rescue related equipment which included a new inflatable rescue boat with new motor and trailer, and new PPE such as helmets, wetsuits, and personal flotation devices.

Hazmat

The Hoover Fire Department Hazmat Team made 13 Hazmat related calls in 2022. This team specializes in the mitigation of emergencies involving the release of Hazardous materials and in 2022, the team received 2 new Tango TX1 Carbon Monoxide monitors and 4 new Level A Hazmat suits.

Peer Support Program

The Hoover Fire Department is dedicated to ensuring that our members are not only physically healthy but also mentally healthy. With more information from numerous studies and experiencing stressful events in our own city, the focus on mental health is a priority. With this priority, the City of Hoover created a Behavioral Health Coordinator position in 2022. This position was filled by Reggie Parker MS, LPC, NCC who is a 28 year veteran of the Hoover Police Department. Under Mr. Parker's direction, HFD operates a Peer Support Team that is trained in responding to different events from a single bad incident to every day stressors of the job that cumulates over time. The team is made up from members of the department that attend specialized training in mental health and dealing with first responders. In August 2022, our members were requested to respond to Memphis, Tennessee to provide support for a line of duty death they experienced. Contact with more than 150 firefighters was made and follow ups are still being made with some of their members. The team is led by Captain Toby Rigsby who also serves as the Program Director for the Alabama Fire College Peer Support Program that serves all first responders in the state of Alabama.

TRAINING DIVISION



The Hoover Fire Department was able to conduct several training programs in 2022. The department follows a monthly NFPA 1410 training outline that consist of all personnel completing structure fire related drills. Each of these drills allows each employee to receive a minimum of 192 hrs of fire ground related training. In addition to these prescribed drills, several other training programs were conducted.

Haz-Mat Refresher

Each member of the Hoover Fire Department received a minimum of 6hrs of Hazardous Materials training.



Truck Company Training

During the month of February specialized Truck Company training was conducted at the Hoover Fire Training Center. All personnel assigned to ladder trucks trained on specific ground ladder and forcible entry training.

TRAINING DIVISION



Incident Management Training

In March the command staff attended a 12hr incident management class. This training is designed to assist the incident commander with utilization and implementation of needed resources during an emergency that escalates in size.



Live Fire Training

During the entire month of April all personnel attend Live Fire Training at the Hoover Fire Training Center. This training is “hands on” application of tactics utilized during a working structure fire.

New Apparatus Training

Two new pumpers were delivered to Station 3 and Station 8. In-service training was conducted with all personnel assigned to these apparatus. Training consisted of proper vehicle checks, operation, driving, and pump operations.



TRAINING DIVISION



New Employee Training

Each new employee attends a 3 day orientation that consist of classroom, station tours, and drill field evolution. This class is conducted a twice a year with an average class size of 8 new employees.



Health and Safety

Each summer the entire department attend a health and safety training at the Hoover Fire Training Center. This training consist of reviewing accidents and injuries from the previous year with the intent of providing information in order to reduce these numbers. As part of health and safety our physical fitness program is reviewed and all personnel participate in a prescribed workout.



Hoover Fire Training Center

Several improvements were made at the training center with the most notable being the addition of 4 conex boxes.



TRAINING DIVISION



Physical Fitness Program

The department was able to continue improving its physical fitness program with funds made possible through grant money. Additional equipment and rubber flooring were purchased for each station. Fox 6 featured the Hoover Fire Department Physical Fitness Program on the morning news and several firefighters participated in a daily workout that was aired live.



State Certifications

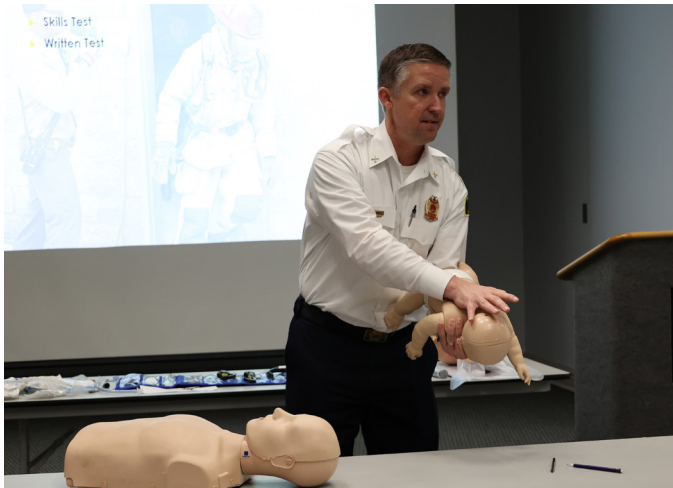
Hoover Fire hosted and instructed several state certification classes. The classes listed below were taught in Hoover by Hoover Fire Instructors and enabled not only Hoover Firefighters to receive certifications but firefighters across the state.

- Child Safety Seat Educator
- Fire Inspector 1
- Fire Instructor 1
- Rope Rescue Technician 1
- Fire Officer 1
- Fire Department Incident Safety Officer
- Emergency Vehicle Driver
- Fire Officer 1
- Aerial Apparatus Operator

EMERGENCY MEDICAL SERVICES



The department responded to 7,632 EMS calls in calendar year 2022 and provided EMS standby for 159 events including large scale events such as SEC baseball tournament, Regions Charity Classic golf tournament and the 2022 World Games softball tournament. The department evolved into the primary EMS transport agency for the city of Hoover in April of 2021 and in calendar year 2022 transported 5,250 patients to area hospitals. Three new transport rescue units were purchased with an expected delivery in 2023 to replace aging units. The older rescue units will be placed in reserve status as back-up and special event units. The department along with our medical director physician continues to provide multiple in-house continuing education training classes each year for EMS providers and the department continues to teach multiple CPR/AED classes for city employees, school employees and the general public.



EMERGENCY MEDICAL SERVICES



All members of Hoover Fire Department and Hoover Police Department completed sensory training with Kulture City to better serve our population with varying needs and abilities. This training helped us to better understand how individuals with sensory needs view the world and how to engage them in a way to make the scene less overwhelming and make them as comfortable as possible. The training increased our ability to effectively communicate with these individuals and de-escalate situations as needed. Kulture City also provided us with sensory bags that include tools to help an individual who may be experiencing overwhelming sensory overload. We have already put this training and these tools to use multiple times as we respond to and care for our community.



COMMUNITY RISK REDUCTION DIVISION

4,100

Fire Code compliance inspections

1,621

Noted Fire Code violations that were cleared

1,365

Company level pre-fire planning performed on business locations

250

Performed two hydrant water flow summary tests on hydrants across 4 water authorities in the jurisdiction

2,636

Performed inspection, maintenance, testing and painted fire hydrants

3,096

Kindergarten - 2nd grade students for Fire Prevention education

168

Fire prevention education for teachers

910

Preschool/Daycare visits for Engine Companies

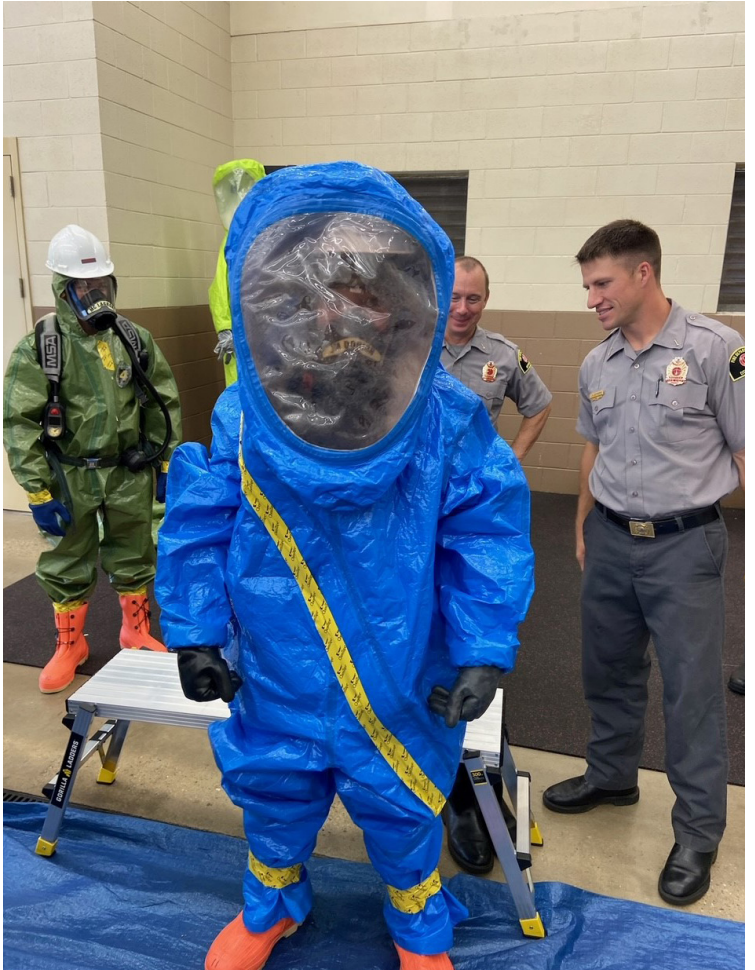
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Hoover City Schools art contest entries 3rd - 5th grade



**CITY OF HOOVER
FIRE DEPARTMENT**











CITY OF HOOVER

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