



# 2021 ANNUAL REPORT





# Your Fire Department 2021 Year in Review



K.C. Bentley  
Fire Chief

The Hoover Fire Department is committed to providing the most effective, efficient and professional public service to the citizens and visitors of our city. The department has 176 professional sworn men and women who serve. We operate out of 11 Fire Stations strategically located throughout our city. The response area is divided into 3 districts. District 1 operates from Fire Station 4 and supervises Fire Stations 1, 2 and 4 with 14 personnel under their command each shift. District 2 operates from Fire Station 11 and supervises Fire Stations 5, 6, 10 and 11 with 16 personnel under their command each shift. District 3 operates from Fire Station 7 and supervises Fire Station 3, 7, 8 and 9 with 14 personnel under their command each shift. The department maintains a minimum staffing of 47 personnel on duty 24 hours per day every day of the year. We operate 9 Advanced Life Support Engine Companies, 1 ALS Ladder Company, 2 ALS Quint Companies, 1 cross staffed Technical Rescue Unit, 1 cross staffed Hazardous Materials Unit, 4 Medical Transport Units, 2 cross staffed Medical Transport Units and 3 District Supervisors. There are 11 personnel assigned to Fire Headquarters, Fire Chief, Division Chief Operations, Division Chief Administration, Division Chief Fire Prevention, Division Chief Training, EMS Captain, EMS Lieutenant, Deputy Fire Marshal, Fire Inspector and an Administrative Assistant. These personnel work Monday-Friday from 8am- 5pm. The Hoover Fire Department responded to over 12,000 calls for service in 2021.

On March 20, 2021, we implemented the new staffing model. This model greatly enhanced our performance as a department by providing better division of labor, span of control and supervision.

On September 14, 2021, we placed new Rescue 5 in service. This unit operates out of Station 5 in the Bluff Park community.

On November 12, 2021, we opened new Fire Station 11 located in the Blackridge community. This station has enhanced our ability to provide more prompt services to that area.

On November 16, 2021, the Hoover Fire Department became the first fire department in the State of Alabama to achieve Accreditation through the Center for Public Safety Excellence and maintain an ISO Class 1. There are only 114 departments in the United States that have achieved both designations.



# CITY OF HOOVER FIRE DEPARTMENT



## DEDICATION

Commitment to our community, our city, and to each other.

## INTEGRITY

Inspiring a higher level of trust to our community, our city, and to each other.

## DUTY

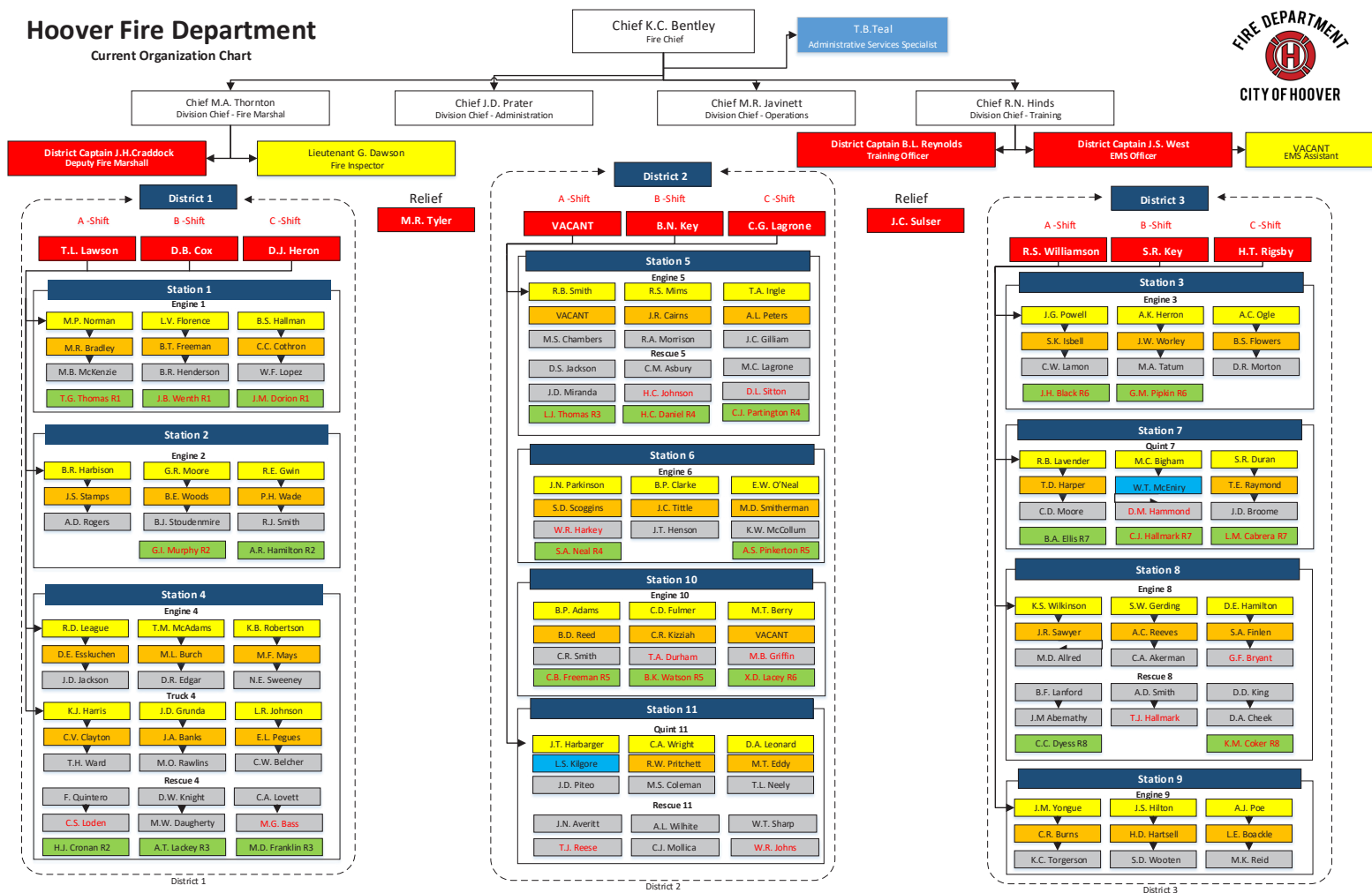
Service to our community, our city, and to each other.

# MISSION

The Hoover Fire Department is dedicated to providing an exceptional level of service for the enrichment of our community, our city, and each other. Through a skilled, professional, and diverse workforce, we provide efficient fire protection, emergency medical, and disaster management services.

# STAFFING MODEL

On March 20, 2021, the Hoover Fire Department implemented a new staffing model. This model has greatly enhanced our performance as a department by providing better division of labor, span of control and supervision.



Beginning April 24, 2021, the department began transporting all patients requiring emergency care to the hospital. In order to provide for the substantial increase in patient transports, an additional ALS transport rescue unit was placed in service.





The Hoover Fire Department placed a new advanced life support transport unit in service at Station 5 in the Bluff Park Community on September 14, 2021.

On November 12, 2021 the Hoover Fire Department opened Fire Station 11. This station is located off of Stadium Trace in the Blackridge Community. Station 11 is staffed 24 hours per day every day of the year with 6 personnel. Quint 11, Rescue 11 and District 2 operate from this facility.





# COMMUNITY INVOLVEMENT

Listed below are a few examples of our community involvement throughout the year

- Breast Cancer Research Foundation of AL
  - Operation Toy Soldier
  - 9/11 Memorial Stair Climb
- National Fire Prevention Month
  - Car Seat Installation
  - CPR Courses
- Hoover Chamber Safety Awards
- Shelby County Safety Awards Luncheon
- Children's Harbor - Camp Conquest
- Leadership Hoover Public Safety Day
  - Christmas Eve Santa Drive By
  - Ho Ho Hoover Randle Event
  - Celebrate Hoover Day
- Smoke Detector Assistance Program
  - National Night Out
  - Public Education Program
  - & MORE...



**CITY OF HOOVER  
FIRE DEPARTMENT**



# OPERATIONS DIVISION



2021 was a busy year for the operations of the fire department. On March 20, 2021, the department was restructured into three districts. Each district was assigned a shift commander for all three 24-hour shifts. Previously, there was one shift commander responsible for covering the entire city. This change allowed for greater efficiency and quicker response of shift commanders to fires and large incidents. Now every structure fire incident receives a dispatch of two command officers. This will also provide a Safety Officer earlier at large incidents where the situation is very volatile. With this restructuring, Fire Captains were promoted to District Captains and Battalion Chiefs were promoted to Division Chiefs.

Shortly after this restructure, HFD was informed by the local a private ambulance company that they could no longer support medical transport for the City of Hoover. The department immediately started full time medical transport for all emergency medical calls(EMS) in the city. This required adding an additional rescue unit, Rescue 46, during the daytime hours with extra personnel. Rescue 46 eventually became a 24-hour unit using existing HFD personnel. After Fire Station 11 was opened, Rescue 46 was moved to Fire Station 11 and renamed Rescue 11.

As part of the accreditation process, HFD restructured commercial fire incident types and the resources dispatched. Commercial occupancies are now categorized as low, medium or high risk. High risk structures receive an additional engine company on the initial dispatch to correspond with the possible additional workload and hazards.

As listed above new Fire Station 11 was opened on November 12, 2021. The addition of this station was necessary for the expanding residential communities of Black Ridge and Lake Wilborn. Also, the opening of this station reduced Fire Station 6's coverage area from 14.7 square miles to 7.2 square miles, subsequently reducing response times in both territories.

# TRAINING DIVISION



The department continued to enhance the physical fitness program for the department by successfully acquiring an Assistance to Firefighters Grant. This grant was awarded for \$48,000 in fitness equipment.

Department personnel health screenings and job task evaluations were conducted. The department conducted several training specialty classes designed and implemented specifically for Hoover Fire. These classes included New Employee Training, Officers Development Program, Incident Management and Initial On-Scene Actions, Hazardous Materials Refresher, Live Fire Training, Driver Training and Fireground Communications. The department also follows a monthly training schedule that requires completion of 14 National Fire Protection Agency 1410 Drills, a daily training outline performed at a station level, and mutual aid training with surrounding departments. Hoover Fire also hosted and instructed several state and pro-board certification classes through the Alabama Fire College. The following classes were also open to first responders outside the City of Hoover and over 120 certifications were issued

- Child Safety Seat Educator
- Fire and Emergency Services Instructor II
- Live Fire Instructor In-Charge
- Fire Department Incident Safety Officer
- Emergency Vehicle Driver
- Fire Officer II
- Aerial Apparatus Operator





# EMERGENCY MEDICAL SERVICES



The department responded to 8,008 EMS calls in calendar year 2021 and provided EMS standby for 201 events. The department evolved into the primary EMS transport agency for the city of Hoover in April of 2021 and transported 3,922 patients to area hospitals. The department saw a major re-structure in March of 2021 leading to three district captains on each shift that provide more field supervision of EMS as well other call types. Due to the increase in transports, an additional transport rescue unit was added and a new station was built in a rapidly developing area to provide quick response times. Additionally, one new transport rescue unit was purchased and received this year to replace an older unit. The older rescue unit was placed in reserve status as a back-up unit. The department along with our medical director physician continues to provide multiple in-house continuing education training classes each year for EMS providers and the department continues to teach multiple CPR/AED classes for city employees, school employees and the general public.

Shortly after our restructure in March 2021, the department was informed by the local private ambulance company that they could no longer support medical transport for the City of Hoover. The department immediately started full time medical transport for all EMS calls in the city. This required adding an additional rescue unit, Rescue 46, during the daytime hours with extra personnel. Rescue 46 eventually became a 24-hour unit using existing department personnel. Rescue 46 was moved to Fire Station 11 once opened and operates as Rescue 11.



# ADMINISTRATION DIVISION



As part of the restructuring in March 2021, a Division Chief of Administration position was created. This position was filled by a line Battalion Chief. Other Headquarter duties were reassigned to this position, some of these include Hoover Fire Department Public Information Officer, Emergency Operations Coordinator for the City of Hoover as well as duties that include organizing annual medical physicals, budgeting and finance, payroll, fire dues, station and facility care and maintenance.

HFD formalized procedures for active shooter situations. This involved operational planning with the Hoover Police Department in conjunction with the SWAT team that has firefighter/paramedics. This policy included body armor being issued to all operational positions.

# COMMUNITY RISK REDUCTION DIVISION

A new inspection software Mobile Eyes was purchased allowing for significant improvement in collection of data to effectively evaluate the fire inspections and code enforcement program. Due to Covid concerns and restrictions, on site code inspections were periodically impacted. Public education was accomplished through a joint effort of the fire department and school system personnel for effective and safe delivery of fire prevention materials during the pandemic. The child safety seat inspection and smoke detector maintenance program continued but at a slightly reduced rate due to citizen's health concerns with COVID-19. As part of the accreditation process, the division further defined its authority by adopting a resolution through the municipal government that expressly gives the fire chief the authority to investigate the origin and cause of all fires in the jurisdiction.





**Promotions**

03/20/21

Brandon Blake District Captain  
Brad Cox District Captain  
Jay Heron District Captain  
Matthew Javinett District Captain  
Steven Key District Captain  
Barry Key District Captain  
Chuck LaGrone District Captain  
Tim Lawson District Captain  
Ben Reynolds District Captain  
Toby Rigsby District Captain  
Marshall Tyler District Captain  
Scott Williamson District Captain  
Nathan Hinds Division Chief  
Duane Prater Division Chief  
Mark Thornton Division Chief  
Benjamin Clarke Fire Lieutenant  
Sigfredo Duran-Icaza Fire Lieutenant  
Darrell Hamilton Fire Lieutenant  
Jeffery Hilton Fire Lieutenant  
Taylor McAdams Fire Lieutenant  
Geoffrey Moore Fire Lieutenant  
Andrew Ogle Fire Lieutenant  
Andy Poe Fire Lieutenant  
Josh Powell Fire Lieutenant  
Kyle Robertson Fire Lieutenant

04/19/21

Blake Freeman Fire Engineer

05/24/21

Jordan Banks Fire Engineer  
Cody Cothron Fire Engineer  
Michael Eddy Fire Engineer  
Benjamin Flowers Fire Engineer  
Steven Isbell Fire Engineer  
Hunter Wade Fire Engineer

11/02/21

Craig Sulser District Captain

11/17/21

Greg Dawson Fire Inspector

12/01/21

Clay Bigham Fire Lieutenant  
Ryan Lavendar Fire Lieutenant

**Alabama Fire College Recruit  
School Graduation**

04/05/21

Luke Kreizinger

11/12/21

Colby Hallmark  
Brian Lanford  
Brodie Watson

**Smoke Diver Graduation**

01/29/21

Lee Kilgore  
Steven Gerding

**Retirements**

06/01/21

Michael Prisoc, Firefighter

07/01/21

Michael Stanford, Firefighter

09/30/21

Charles Morton, Firefighter

08/01/21

Bret Huffstutler, Firefighter

09/31/21

Brian Conlee, Lieutenant

11/01/21

Paul Blake, District Captain

12/31/21

Bruce Berry, Firefighter  
Michael Etheredge, Assistant Chief

**New Hires**

02/22/21

Tyler Thomas Firefighter  
Austin Hamilton Fire/Medic  
Brodie Watson Firefighter

03/22/21

William Sharp Fire/Medic  
Hunter Johnson Firefighter

06/01/21

Cortez Dyess Fire/Medic

06/28/21

Michael Lagrone Fire/Medic

Donald Knight Fire/Medic

Colby Hallmark Firefighter

John Miranda Fire/Medic

07/26/21

Cameron Partington Firefighter

Sam Neal Firefighter

09/07/21

Charles Mollica Fire/Medic

09/20/21

William Johns Firefighter

Jack Black Firefighter

**Awards/Recognitions**

2021 Firefighter of the year  
Lieutenant Kenneth Harris

2021 Paramedic of the year  
Firefighter/Paramedic Joshua Henson



